Guide to Accessible Transportation in Bristol and Plymouth Counties
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Guide to Accessible Transportation in Bristol and Plymouth Counties

This guide concentrates on transportation operating through the Greater Attleboro/Plymouth/Onset and New Bedford/Fall River areas of Southeastern Massachusetts. Thirty-five private transportation providers, four public transit providers, three paratransit providers, and two commuter rail systems are included, as well as nine hotels/motels. All information is based on answers provided from telephone surveys of the service providers involved. In case there have been changes since October 2004, or to be certain of information provided, we encourage tourists to call ahead when making travel arrangements.

Information compiled by Donna Kulpa as part of the Barbara Wilensky Gopen Memorial Fellowship. The fellowship is sponsored by the Massachusetts Developmental Disabilities Council, the Institute for Community Inclusion, the Eunice Kennedy Shriver Center, and the Disability Law Center.
PRIVATE TRANSPORTATION—MASSACHUSETTS

ATTLEBORO-BASED

Cricket Car Service

Locations service provided: All of Southeastern Mass. including Boston and Worcester as well as Providence, RI

Times available: Seven days/week on a 24-hour schedule by appointment

Cost: Call for rates

Accessible features: Operator-controlled (kids') safety door and window locks. If you wish to place a foldable wheelchair into the trunk, please note you must request the large vehicle and allow 48 hours' advance notice. A walker may be taken. If needed, company is willing to call an area disability group for availability of a PCA/companion guide with 48 hours' notice.

Air conditioning: Yes

Contact and owner: Kevin Harding at 508-223-3133
**Houle's City Cabs**

**Locations service provided:** In communities throughout Attleboro, North Attleboro, Plainville, Norton, and Rehoboth. Also, Boston, Providence, or Worcester.

**Times available:** Seven days/week from 6 a.m. to midnight

**Cost:** $4 for the first mile calculated from Attleboro Center or North Attleboro and $2 per mile thereafter with no extra charge for a group as of Sept. 16, 2004

**Accessible features:** Walker or guide companion allowed

**Air conditioning:** Yes

**Contact:** Dispatcher at 508-222-5000

**Owner:** Dennis O'Donnell

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**BRIDGEWATER-BASED**

**A&A Metro Transportation**

**Locations service provided:** Throughout Southeastern Mass.; travel to Worcester, Providence, Boston, and points north of Boston

**Times available:** Seven days/week, 24 hours by appointment

**Cost:** Call for a town-by-town rate

**Accessible features:** All accommodations require 48 hours' notice unless there is an emergency:
operator-controlled (kids') safety door and windows; wheelchair lift; can take foldable wheelchair in taxi or trunk. One hour’s notice needed to bring a walker or other equipment to local areas, 24 hours' to travel into Boston. PCA/guide companion can travel for free.

Additional comments: Limousines, sedans, corporate van, or bus; shuttle or charter service

Air conditioning: Yes

Contact: Dispatcher at 508-697-0017 or toll-free at 800-437-3844

Owner: Bill Arrighi

Bill's Taxi

Locations service provided: Throughout Southeastern Mass.; travel to Worcester, Providence, Boston, and points north of Boston

Times available: Monday - Thursday from 6 a.m. to 10 p.m.; Friday - Saturday from 6 a.m. to 1:30 a.m.; Sunday from 12 noon - 7 p.m.

Cost: Call for a town-by-town rate

Accessible features: All accommodations require 48 hours' notice unless there is an emergency: operator-controlled (kids') safety door and windows; wheelchair lift; can take foldable wheelchair in taxi or trunk. One hour's notice needed to bring a walker or other equipment to local areas, 24 hours' to travel into Boston. PCA/guide companion can travel for free.
Additional comments: Company has a division that utilizes accessible vehicles for medical and school transports.

Air conditioning: Yes

Contact: Dispatcher at 508-697-4488 or 508-697-4343

Owner: Bill Arrighi

CARVER-BASED

All American Taxi

Locations service provided: Throughout Southeastern Mass. to Boston, Worcester, Providence, or New York

Times available: Seven days/week, 24 hours by appointment

Cost: Call for rates—note there is no added cost for individuals transported on the same point-to-point basis

Accessible features: Operator-controlled (kids’) safety door and window locks. Foldable wheelchair, walker, oxygen, or other equipment may be taken. With 48 hours' notice, company is willing to call area disability group for availability of a PCA/companion guide.

Additional comments: Taxis with access to minivan

Air conditioning: Yes

Contact: Dispatcher at 508-759-4281

Owner: Mario Palmer
Krystal Carriage Limousine

Locations service provided: Areas of Southeastern Mass., Boston, and Providence

Times available: Seven days/week by appointment

Cost: Call for rates

Accessible features: When booking please mention if you wish to place a foldable wheelchair in the trunk or bring a walker, oxygen, or other equipment. With one week’s notice company is willing to call area disability group for availability of a PCA/companion guide if needed.

Additional comments: Passenger vans

Air conditioning: Yes

Contact & owner: Angela Philhower at 508-866-4119

DARTMOUTH-BASED

Hollywood Limousine

Locations service provided: Southeastern Mass. to Boston, Worcester, and Providence

Times available: Seven days/week, 24 hours by appointment

Cost: Call for rates

Accessible features: Operator-controlled (kids’) safety door and window locks. Mention if placing a foldable wheelchair or walker into the trunk.

Air conditioning: Yes

Contact and owner: Paul Nunes at 508-984-5823
DIGHTON-BASED

Urban Transportation & Tours, Inc.

Locations service provided: Throughout all of Southeastern Mass., Boston, and Providence

Times available: Seven days/week by appointment

Cost: Call for rates

Accessible features: Wheelchair lift vans are available upon request and a walker, equipment, or guide companion may be taken at no extra charge

Additional comments: Wheelchair-accessible vans (if available) can handle four wheelchairs or ten passengers. With a week's notice company is willing to call area disability group for availability of a PCA/companion guide if needed.

Air conditioning: Yes

Contact and owner: Cynthia Urban at 508-824-2306
HALIFAX-BASED

HT Drummond, Inc.

**Locations service provided:** Throughout Southern New England, Southeastern Mass., and Rhode Island, and to Boston, Worcester, and Providence

**Times available:** Seven days/week, 24 hours by appointment

**Cost:** Call for rates

**Accessible features:** Operator-controlled (kids') safety door and window locks. Requires 24 hours' advance notice to accommodate a foldable wheelchair. Walker, oxygen, or other equipment may be taken. With a week's notice company is willing to call area disability group for availability of a PCA/companion guide.

**Air conditioning:** Yes

**Contact:** Dispatcher at 781-293-6264

**Owner:** Hugh Drummond
FALL RIVER-BASED

Braga Transportation

Locations service provided: Lakeville, Somerset, Swansea, Fall River, Westport, and Freetown; airport bookings through the dispatcher to Boston and Providence

Times available: Appointments starting at 6:30 a.m. to 6 p.m. Monday - Friday and by appointment on weekends. Book through GATRA for medically related travel.

Cost: Call for airport booking rates.

Accessible features: With 24 hours' notice, wheelchair-accessible vans with a chair lift. Walker, oxygen, or other equipment may be taken. With 48 hours' notice company is willing to call area disability group for availability of a PCA/companion guide.

Air conditioning: Yes

Contact: Dispatcher at 508-673-6779

Owner: Robert Braga

Howard Bus

Locations service provided: Fall River area in Southeastern Mass. to Boston, Worcester, or Providence

Times available: Seven days/week by appointment

Cost: Call for rates

Accessible features: Any person utilizing a folded
wheelchair, walker, or other equipment must place their own equipment and own self into Howard Bus vehicles

**Additional comments:** A charter service

**Air conditioning:** Yes

**Contact and owner:** Sandra Howard at 508-674-8201

### LAKEVILLE-BASED

**Moonlighting Limousine**

**Locations service provided:** Throughout Southeastern Mass. to Boston, Worcester, and Providence

**Times available:** Seven days/week by appointment

**Cost:** Call for rates

**Accessible features:** Operator-controlled (kids') safety doors and windows. Mention if traveling with a foldable wheelchair, walker, or other equipment. With 48 hours' notice company will call area disability group for availability of a PCA if needed.

**Additional comments:** Limousine service with coolers, TV monitors

**Air conditioning:** Yes

**Contact and owner:** Brian Johnson at 508-947-3290
MANSFIELD-BASED

Mansfield Town Taxi

Locations service provided: Mansfield, Canton, Foxboro, Sharon, Stoughton, Brockton, and Norton throughout Southeastern Mass. and Rhode Island

Cost: General rates are $3 for the first mile and $2.50 each additional mile. Call for flat fee rates by town to Boston, Worcester, and Providence. There is an added cost for extra individuals.

Accessible features: Advance notice if traveling with a foldable wheelchair. A walker, oxygen, or other equipment allowed. On an emergency basis company will call area disability group for availability of a PCA.

Contact: Dispatcher at 508-339-3771 or toll-free at 877-743-3632

Additional comments: Vans

MIDDLEBORO-BASED

Superior Taxi


Times available: Seven days from 5 a.m. to 10 p.m.

Cost: Rates are $3 for the first mile and $2 for every mile thereafter. No added cost per individual on a point-to-point basis. As of Sept. 30, 2004, flat rates from Middleboro to Boston starting from $95,
to Providence from $65.

**Accessible features:** Operator-controlled (kids') safety doors and windows. A foldable wheelchair could be accommodated in trunk area. With 48 hours' notice company will call area disability group for availability of a PCA.

**Additional comments:** Vans or a Chevy Impala with first aid kits in vehicles; Criminal Offender Record (CORI) checks on drivers

**Air conditioning:** Yes

**Contact:** Dispatcher at 508-947-2424

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**NEW BEDFORD-BASED**

**Yellow Cab (Medical Service)**

**Locations service provided:** Throughout Southeastern Mass. and Rhode Island with no added cost per individual to Boston hospitals, Providence, and Worcester

**Times available:** By appt., 48 hours in advance

**Cost:** Call for rates. There is no added cost per individual.

**Accessible features:** 48 hours' notice for vehicles with safety doors, windows, or wheelchair lift, or to bring walker, oxygen, or other equipment. With 48 hours' notice company is willing to call area disability group for availability of a PCA.

**Air conditioning:** Yes

**Contact:** Dispatcher at 800-696-3814

**Owner:** Walter Callahan
Yellow Cab (Taxi Service)

**Locations service provided:** Throughout Southeastern Mass. and Rhode Island

**Times available:** Seven days/week, 24-hour basis

**Cost:** Rates are $3.75 for the first mile with each additional mile at $2.25. There is no added cost per individual.

**Accessible features:** 48 hours' notice for vehicles with safety doors and windows, wheelchair lift, walker, oxygen, or other equipment. With 48 hours' notice company will call area disability group for availability of a PCA.

**Additional comments:** A 36-vehicle fleet

**Air conditioning:** Yes

**Contact:** Dispatcher at 508-999-5213

**Owner:** Walter Callahan

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**PLYMOUTH-BASED**

AA Supreme Limousine, Inc.

**Locations service provided:** Throughout Southeastern Mass. and Rhode Island to Boston, Worcester, and Providence

**Times available:** Seven days/week by appointment only

**Cost:** Call for rates

**Accessible features:** Operator-controlled (kids') safety doors and windows. Mention at booking if a foldable wheelchair, walker, or other equipment
is being taken to utilize vehicles with extra-wide doors. With a week's notice company is willing to call area disability group for availability of a PCA.

**Additional comments:** Limousine service

**Air conditioning:** Yes

**Contact:** Paul or Karen at 508-224-9058 or toll-free at 800-761-5300

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**Central Transportation**

**Locations service provided:** Plymouth, Carver, Duxbury, and Kingston to Boston, Worcester, and Providence

**Times available:** Seven days/week from 6:30 a.m. to 11 p.m.

**Cost:** Call for rates. No extra charge for individuals on a point-to-point basis.

**Accessible features:** Operator-controlled (kids’) safety doors and windows. Mention at booking if a foldable wheelchair or walker is to be placed in the trunk. With 48 hours' notice company will call area disability group for availability of a PCA.

**Air conditioning:** Yes

**Contact:** Dispatcher at 508-746-0018

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**Mayflower Citiservices, Inc.**

**Locations service provided:** Throughout all of Plymouth County or to Boston, Providence, and Worcester

**Times available:** Seven days/week, 24-hour basis

**Cost:** Call for rates. No extra charge for individuals
on a point-to-point basis, but there is an extra fee for added stops. Special $60 hourly rate for errand service as of Sept. 16, 2004.

**Accessible features:** Operator-controlled (kids') safety doors and windows, Curb-to-curb service provided. A walker, equipment, or PCA may be taken at no extra charge. With 24 hours' notice company will call area disability group for availability of a PCA. Mention if traveling with a foldable wheelchair.

**Air conditioning:** Yes

**Contact:** Dispatcher at 508-746-7887

**Owner:** Jeff Burbidge

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**Patriot Transportation, Inc.**

**Locations service provided:** Plymouth, Kingston, Carver, Sagamore

**Times available:** Seven days/week by appointment

**Cost:** As of 9/16/2004, flat rates from Plymouth to: Boston—$85; Worcester—$70; Providence—$160

**Accessible features:** None

Additional comments: Livery service that uses Crown Victoria vehicles. Also operates a travel agency.

**Air conditioning:** Yes

**Contact:** Tim or Shelly at 888-747-1702
Plymouth & Brockton Street Railway Company

Locations service provided: A fixed route from Boston throughout the South Shore and Cape Cod. Stops in Barnstable, Hyannis, Sagamore, and Plymouth.

Times available: Seven days/week from 4 a.m. to 11:15 p.m. Check operator’s recording for set schedule.

Cost: Call for rates or check website. A PCA travels free.

Accessible features: Contact the operator with 24 hours’ notice for wheelchair lift or if traveling with a foldable wheelchair, walker, oxygen, or other equipment.

Additional comments: Motor coaches, half of which are equipped with lifts.

Air conditioning: Yes

Website: www.p-b.com

Contact: Operator at 508-746-4795 or 508-746-0378
ROCHESTER-BASED

Braga Transportation

**Locations service provided:** Wareham, Rochester, Marion, and Mattapoisett to the airport, Boston, and Providence

**Times available:** Appointments start at 6:30 a.m. to 6 p.m. Monday - Friday and by appointment on weekends. Book for medical travel through GATRA.

**Cost:** Call for rates

**Accessible features:** 24 hours' notice for wheelchair lift or if traveling with a foldable wheelchair, walker, oxygen, or other equipment. With 48 hours' notice company will call area disability group for availability of a PCA.

**Additional comments:** Uses vans that have lifts and are wheelchair-accessible

**Air conditioning:** Yes

**Contact:** Dispatcher at 508-673-6779 for non-medical. Call GATRA at 800-483-2500 for medical.

**Owner:** Robert Braga
SEEKONK-BASED

LEA, LLC

Locations service provided: All of Southeastern Mass. and Rhode Island including Boston, Worcester, and Providence

Times available: Seven days/week by appointment

Cost: Call for rates

Accessible features: 48 hours' notice needed to access a wheelchair lift. If passenger is taking a folding wheelchair, walker, oxygen, or other equipment, please mention when booking. Limos have operator-controlled safety door and window locks.

Additional comments: Typically uses six-, eight-, or ten-passenger limos with coolers, TV, videos, and CDs, or with advance notice can access vans

Air conditioning: Yes

Website: www.lea-limousine.com

Contact: Dispatcher at 508-336-4555 or toll-free at 866-211-5466

Owner: Steve Bolduc
SOMERSET-BASED

Fisher Bus, Inc.

Locations service provided: Throughout Southeastern Mass. and Rhode Island
Time: Call for charters
Cost: Call for rates
Accessible features: 48 hours' advance notice if traveling with a wheelchair (foldable for cargo area) or for wheelchair lift availability. Walker or other equipment may be taken. With 48 hours' to a week's notice company will call area disability group for availability of a PCA.
Additional comments: Strictly a charter bus company using vans that all include lavatories
Air conditioning: Yes
Contact: Dispatcher at 508-678-6127
Owner: Allen Fisher

SPRINGFIELD-BASED

Peter Pan Bus Lines

Locations service provided: Throughout the East Coast from Springfield, MA to Washington, D.C. including Boston, New York, and Worcester
Time: Call or see website as bus company operates on a varying set schedule seven days/week.
Cost: Call or see website
Accessible features: 48 hours' advance notice for wheelchair lift availability. Mention with customer ticketing if traveling with a walker, foldable wheelchair, or other equipment.

Additional comments: Operates motor coaches; Peter Pan bus tickets are interchangeable with Bonanza Bus Lines or Greyhound Bus Lines tickets.

Air conditioning: Yes

Website: www.peterpanbus.com

Contact: Customer ticketing at 800-237-8747

TAUNTON-BASED

Checkers Cabs

Locations service provided: Massachusetts and Rhode Island including Boston, Worcester, and Providence

Time: Seven days/week, 24 hours

Cost: Rates are $2 per mile with an extra $10 charge per person. A flat $70 fee from Taunton area to Boston, flat $50 fee Taunton area to Providence, otherwise by miles. All rates as of Sept. 16, 2004.

Accessible features: Operator-controlled (kids') safety door and window locks. 24 hours' advance notice to access a chair lift or if traveling with a foldable wheelchair. A walker, equipment, or PCA may be taken at no extra charge.

Air conditioning: Yes

Contact: Dispatch at 508-824-5831

Owner: Al Tucan
Cozy Cabs

**Locations service provided:** Throughout Massachusetts and Rhode Island including Boston, Worcester, and Providence

**Time:** Seven days/week, 24 hours

**Cost:** Rates are $2 per mile with an extra $10 charge per person. A flat $70 fee from Taunton area to Boston, flat $50 fee Taunton area to Providence, otherwise by miles.

**Accessible features:** Operator-controlled (kids') safety door and window locks; 24 hours' advance notice to access a chair lift or if traveling with a foldable wheelchair. A walker, equipment, or PCA may be taken at no extra charge.

**Air conditioning:** Yes

**Contact:** Dispatch at 508-33082

**Owner:** Al Tucan

H&L Bloom Bus Lines

**Locations service provided:** From Taunton to Boston via scheduled runs including flag stops in the following communities: Taunton, Raynham, Easton, and West Bridgewater

**Time:** Seven days/week on a set schedule

**Cost:** $9 one-way/$18 round trip or a book of 10 rides for $40. While there are no senior discounts, all children 5 - 12 years old ride at half price, children under 5 ride free. Prices as of Sept. 16, 2004.

**Accessible features:** 24 hours' advance notice to
access a chair lift or if traveling with a foldable wheelchair. A walker, equipment, or PCA may be taken at no extra charge.

Additional comments: Motor coaches used as commuter buses. Company spokesperson noted that company allows Seeing Eye dogs only and that all coaches have an extra step that slides out.

Contact: Andrea Crawford at 508-822-1991, ext. 11

Enjoyable Journeys

Locations service provided: Throughout New England states, including service to Boston, Worcester, and Providence. Has charters or individual tours nationwide.

Time: By appointment to set charter or individual tours

Cost: Call for rates

Accessible features: Mention when booking if traveling with a foldable wheelchair, walker, oxygen, or other equipment. With a week's notice company will call area disability group for availability of a PCA.

Additional comments: Lavatories, internal packs, individual climate control at reclining seats with footrests and DVDs/CDs

Air conditioning: Yes

Contact: Karen for individual tours; to charter a motor coach call Joe, both at 508-823-6262

Owner: Jeff Deyo
Pegasus Airport Service

Locations service provided: Throughout Southeastern Mass. to Boston, Worcester, and Providence

Time: Seven days/week, 24 hours by appointment

Cost: Call for rates

Accessible features: Mention when booking if traveling with a foldable wheelchair, walker, oxygen, or other equipment. With 48 hours' notice company will call area disability group for availability of a PCA.

Additional comments: Utilizes fourteen- or fifteen-passenger minivans

Air conditioning: Yes

Contact and owner: Donna Francis at 508-822-4388 or toll-free 888-609-4388

Taunton Motorized Carriages

Locations service provided: Throughout Massachusetts and Rhode Island including Boston, Worcester, and Providence

Time: Seven days/week, 24 hours

Cost: Rates are $2 per mile with an extra $10 charge per person. A flat $70 fee from Taunton area to Boston, flat $50 fee Taunton area to Providence, otherwise by miles. All rates as of Sept. 16, 2004.

Accessible features: Operator-controlled (kids') safety door and window locks. 24 hours' advance notice to access a chair lift or if traveling with a foldable wheelchair. A walker, equipment, or PCA
may be taken at no extra charge.

**Air conditioning:** Yes

**Contact:** Dispatch at 508-822-7313

**Owner:** Al Tucan

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**Yellow Cabs**

**Locations service provided:** Throughout Massachusetts and Rhode Island including Boston, Worcester, and Providence

**Time:** Seven days/week 24-hour

**Cost:** Rates are $2 per mile with an extra $10 charge per person. A flat $70 fee from Taunton area to Boston, flat $50 fee Taunton area to Providence, otherwise by miles. All rates as of Sept. 16, 2004.

**Accessible features:** Operator-controlled (kids’) safety door and window locks. 24 hours' advance notice to access a chair lift or if traveling with a foldable wheelchair. A walker, equipment, or PCA may be taken at no extra charge.

**Air conditioning:** Yes

**Contact:** Dispatch 508-880-6767

**Owner:** Al Tucan
WESTPORT-BASED

Amaral Bus Company, Inc.

Locations service provided: Eastern seaboard from Nova Scotia to Florida; territory includes all of Massachusetts and Rhode Island

Time: By appointment as chartered

Cost: Call for rates

Accessible features: 24 hours' advance notice to access a chair lift or if traveling with a foldable wheelchair or walker. Walker, equipment, or PCA may be taken at no extra charge. With 24 hours' notice company will call area disability group for availability of a PCA.

Additional comments: Lavatories with safety handrails in all motor coaches; strictly a charter bus company

Air conditioning: Yes

Contact: Dispatch at 508-324-0551

Owner: Jose Amaral
BRISTOL-PLYMOUTH HIGHWAY VISITOR INFORMATION CENTERS

Bourne: Route 25 East—508-759-3814
Mansfield: Route 95 North between Exits 5 & 6—508-339-5002
Plymouth: Route 3 at Exit 5—508-746-1150
Swansea: Interstate 195 between Exits 2 and 3—508-675-5515
Wareham: After Exit 20 (summer only)

PRIVATE TRANSPORTATION—RHODE ISLAND

PROVIDENCE

Bonanza Bus Lines

Locations service provided: From Providence with 150 stops to Boston, Springfield, Albany, New York, and on the Cape and Islands including Martha’s Vineyard

Time: Call or see website as bus company operates on a varying set schedule seven days/week
Cost: Call or see website. PCA travels free.

Accessible features: 48 hours' advance notice for wheelchair lift availability. Mention if traveling with a walker or foldable wheelchair by calling customer ticketing. Walker and other equipment that can fit in cargo area allowed.

Additional comments: Operates motor coaches. Bonanza bus tickets are interchangeable with Peter Pan or Greyhound tickets and can be booked online.

Air conditioning: Yes

Website: www.bonanzabus.com

Contact: Customer ticketing toll-free 800-556-3815

Pawtuxet Valley Buslines/Coach USA

Locations service provided: Throughout Southeastern Mass. and Rhode Island

Time: By appointment as chartered seven days/week

Cost: Call for rates

Accessible features: 48 hours' notice to utilize a vehicle that accommodates two wheelchairs and 46 passengers (or vehicle can accommodate 49 - 50 passengers and a foldable wheelchair in the cargo bin). Advance notice if traveling with walker, oxygen, or other equipment.

Additional comments: Lavatories and TV monitors/videos; strictly a charter bus company

Air conditioning: Yes

Contact: Dispatcher at 800-828-4101
PUBLIC TRANSIT

GATRA—Greater Attleboro/Taunton Regional Authority

Location fixed-route service provided: Attleboro, North Attleboro, Dighton, Norton, Plainville and Taunton, Rehoboth, and Seekonk

Time: Monday - Friday from 6 a.m. to 5:30 p.m., Saturday 8:30 a.m. to 4:30 p.m.

Cost: One dollar within any community or fifty cents for eligible reduced-fare riders. An additional fifty cents (a quarter for reduced-fare riders) for communities traveled through. Children under 6 ride free. Unlimited monthly pass and various punch passes available for a limited time. PCA must pre-register to travel free.

Accessible features: Wheelchair lifts on all buses; walkers, oxygen, and equipment may be taken on all buses

Website: www.gatra.org

Contact: Attleboro 508-236-1100, Taunton 508-823-8828, TDD 508-824-7439. To receive an ADA application write to GATRA, 2 Oak Street, Taunton, MA 02780, attention: Joan Gallagher or email your name and home address to customercomments@gatra.org.

PAL—Plymouth Area Links

Location fixed-route service provided: Plymouth and Kingston area
Time: Monday - Friday from 6:20 a.m. to 8:15 p.m.,
Saturday - Sunday from 8:20 a.m. to 7:10 p.m.

Cost: Exact fare required. One dollar for adults,
fifty cents for seniors or riders with disabilities. An
additional fifty cents (quarter for reduced fares)
for communities traveled through. Children under 6
ride free. Monthly passes available. PCAs must pre-
register to travel free.

Website: www.gatra.org to PAL link
Contact: 508-747-1819

OWL—Owl-Onset-Wareham Link

Location fixed-route service provided: West
Wareham to Bourne

Time: Monday—Friday from 7:35 a.m. to 6:19 p.m.,
Saturday from 8:42 a.m. to 5:30 p.m.

Cost: Exact fare required. One dollar for adults,
fifty cents for seniors or riders with disabilities. An
additional fifty cents (quarter for reduced fares)
for communities traveled through. Children under 6
ride free. Monthly passes available. PCAs must pre-
register to travel free.

Website: www.gatra.org to OWL link
Contact: 800-433-5995 or TTY at 508-824-7439

SRTA—Southeastern Regional
Transit Authority (Fall River and
New Bedford Area)

Location fixed-route service provided: Acushnet,
Fairhaven, Freetown, Dartmouth, New Bedford,
Fall River, Fairhaven, Mattapoisett, Somerset,
Swansea, and Westport. The following services were eliminated effective Sept. 7, 2004: Somerset/Swansea shuttle and Acushnet/Fairhaven/Mattapoisett shuttle.

**Cost:** Regular fare per zone $1.25. For seniors/those with disabilities/children age 6 - 11, sixty cents fare per zone. One-way trip (NB - FR/FR - NB) $4.75. Children under 6 free with adult. Monthly passes may be purchased.

**Website:** www.srtabus.com/DRSchedu.htm

**Contact:** 508-997-9821 or email info@srtabus.com

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**MBTA Commuter Rail Service in GATRA Area**

**Attleboro/Stoughton Commuter Rail**

**Stops:** Boston South Station, Back Bay, Ruggles, Hyde Park, Route 128, Canton Junction, Canton Center, Stoughton, Sharon, Mansfield, Attleboro, South Attleboro, Mansfield, and Providence

**Times:** Call 617-222-3200 for travel information or see website

**Cost:** Sold by zones. Tickets can be purchased at train stations during limited hours or on the train with a $2 surcharge per ticket. Out-of-state tourists wanting discount passes must have out-of-state transit passes, which will be honored in Massachusetts. Call 617-222-3200 for travel information or see website.
Accessibility: Mini-high platform at outbound end of station for accessibility. Ask conductor for assistance if needed as priority seats can be folded to provide room for an unsecured wheelchair area on commuter rail. If getting off midway, inform conductor if extra time is needed.

Additional notes: Fixed Route Services at OTA/Back Bay office is open Monday - Friday, 8:30am to 5:00pm. The office is closed weekends and holidays. Call 617-222-1542, 617-222-5970 (voice), or 617-222-5854 (TTY) for more information. Senior and Access Pass Program reduced-fare passes for eligible persons with disabilities and senior citizens. Bring your pass from your state. Call Ron Marani at 617-222-5438 (voice) or 617-222-5854 (TTY) for information on all concerns, questions, suggestions, complaints, and trip planning regarding travel by persons with disabilities or senior citizens on MBTA buses, subway, light rail (Green Line), commuter rail, and commuter boat.

Old Colony Commuter Rail

Stops: Boston South Station, Braintree, Holbrook/Randolph, Montello, Brockton, Campello, Bridgewater, Middleboro/Lakeville, South Weymouth, Abington, Whitman, Hanson, Halifax, Kingston, and Plymouth

Times: Call 617-222-3200 for travel information or see website

Cost: Tickets can be purchased at train stations during limited hours or on the train with a $2 surcharge per ticket. Out-of-state tourists wanting discount passes must have out-of-state transit
passes, which will be honored in Massachusetts. Call 617-222-3200 for travel information or see website.

**Accessibility:** A full-size platform is at each station for accessibility. Ask conductor for assistance if needed as priority seats can be folded to provide room for an unsecured wheelchair area on commuter rail. If getting off midway, inform conductor if extra time is needed.

**Additional notes:** Fixed Route Services at OTA/Back Bay office is open Monday - Friday, 8:30am to 5:00pm. The office is closed weekends and holidays. Call 617-222-1542, 617-222-5970 (voice), or 617-222-5854 (TTY). Senior and Access Pass Program reduced-fare passes for eligible persons with disabilities and senior citizens. Bring your pass from your state. Call Ron Marani at 617-222-5438 (voice) or 617-222-5854 (TTY) for information on all concerns, questions, suggestions, complaints, and trip planning regarding travel by persons with disabilities or senior citizens on MBTA buses, subway, light rail (Green Line), commuter rail, and commuter boat.

**How to get to the Back Bay office:**

* **By subway:** You can get to OTA/Back Bay easily by the Orange Line. Simply exit the train at Back Bay Station and take the elevator to the lobby. OTA/Back Bay is to the right of the Amtrak ticket windows.

* **By commuter rail:** Four commuter rail lines stop at Back Bay Station: Framingham/Worcester, Needham, Attleboro/Stoughton, and Franklin/Forge...
Park. As with travel by Orange Line, simply take the elevator to the lobby and look for OTA/Back Bay to the right of the Amtrak ticket window.

* **By Green Line:** Take the Green Line to Copley Station (Copley Station, currently not wheelchair accessible). Walk up Dartmouth Street to the MBTA Back Bay T Station.

**Website:** [www.mbta.com](http://www.mbta.com)
PARATRANSIT SERVICE

Accessible, curb-to-curb transportation for passengers who meet ADA requirements and/or are age 60+ who cannot use fixed-route service. A temporary, 21-day visitor’s service pass for an ADA-eligible rider or senior is available when area offices are contacted in advance.

Regional GATRA Dial-A-Ride


Time: Scheduled appointments begin Monday - Friday from 6 a.m. to 5:30 p.m. and Saturday from 8:30 a.m. to 4:30 p.m. Call a day ahead; Monday appointments can be left on answering machine over the weekend.

Cost: $1.25 within two directly connected communities and $2.50 for travel beyond these boundaries. PCAs must pre-register to travel free.

Accessible features: Paratransit, curb-to-curb service; operators have CPR, first aid, and sensitivity training

Website: www.gatra.org

Contact: Attleboro 508-222-6106, Taunton 508-823-8828, TDD 508-824-7439
Council of Aging Dial-A-Rides

Location services provided: Plainville, Rehoboth, Lakeville, Middleboro, Carver, Plymouth, Kingston, and Wareham

Time: Scheduled appointments begin Monday - Friday from 6 a.m. to 5:30 p.m. and Saturday from 8:30 a.m. to 4:30 p.m. Call a day ahead; Monday appointments can be left on answering machine over the weekend.

Cost: $1.25 within two directly connected communities and $2.50 for travel beyond these boundaries. PCAs must pre-register to travel free.

Contact: Attleboro 508-222-6106, Taunton 508-823-8828 (voice), 508-824-7439 (TTY)

Demand Response (Operated by SRTA)

Location services provided: Acushnet, Fairhaven, Freetown, Dartmouth, New Bedford, Swansea, Fall River, Fairhaven, Mattapoisett, Somerset, Swansea, and Westport

Time: Monday - Saturday from 6 a.m. to 7 p.m.

Cost: Exact fare required. Sixty cents per zone for an ADA-eligible rider. A registered PCA rides free. Anyone accompanying an individual and not considered a PCA will be charged at the same rate as the client. For this service there is no children's fare.

Website: www.srtabus.com/DRSchedu.htm

Contact: Administrative offices 508-997-6767 (voice) or 508-997-1943 (TTY), or contact the Authority by email at Lpettine@aol.com. This is in accordance with current FTA guidelines.
**HOTELS/MOTELS**

**DEDHAM**

**Residence Inn by Marriott**

Address: 259 Elm St.
Shuttle: No
Banquet room: Holds up to 10 people on a first floor, or accessible to elevator
Accessible bathrooms for conference/banquet: 1
Distance from Boston: 30 minutes
Distance from Worcester: 45 minutes
Distance from Providence: 45 minutes
Contact: 781-407-0999

**FALL RIVER**

**Best Western**

Address: 360 Airport Rd.
Shuttle: Has discounted rates with local air-conditioned taxi. If wheelchair accessibility is needed, contact with a motor bus company can be made at discounted rate. May bring oxygen or walker.
Rooms: All rooms are accessible
Special rates: Ask manager about discount rates for travelers with disabilities or their PCAs. A nonprofit that wants to book the banquet/conference room should ask manager about discount rates.
Banquet room: Holds up to 35 people on a first floor, or accessible to elevator
Accessible bathrooms for conference/banquet: 1
Prepared to accommodate a service animal: Yes
Distance from Boston: 60 minutes
Distance from Worcester: 90 minutes
Distance from Providence: 40 minutes
Contact: Manager at 508-672-0011

FRANKLIN

Hawthorne Suites Ltd.

Address: Upper Union St.
Shuttle: Free local shuttle for a ten-mile radius. Wheelchair-accessible and air-conditioned.
Banquet room: Holds up to 140 people on a first floor, or accessible to elevator
Accessible bathrooms for conference/banquet: 0
Prepared to accommodate a service animal: Yes
Distance from Boston: 60 minutes
Distance from Worcester: 45 minutes
Distance from Providence: 30 minutes
Contact: 508-553-3500

NEW BEDFORD

Days Inn

Address: 500 Hathaway Rd.
Shuttle: None
Rooms: PCA free if occupying same room
Banquet room: 350 people on the first floor
Accessible bathrooms for conference/banquet: 0
Prepared to accommodate a service animal: Yes
Distance from Boston: 90 minutes
Distance from Worcester: 90 minutes
Distance from Providence: 30 minutes
Contact: 508-997-1231
**NORTH DARTMOUTH**

**Comfort Inn**

**Address:** 171 Faunce Corner Rd.

**Shuttle:** None

**Rooms:** Wheelchair-accessible; ask for PCA free if occupying same room

**Banquet room:** None

**Accessible bathrooms for conference/banquet:** 0

**Prepared to accommodate a service animal:** Yes

**Distance from Boston:** 60 minutes

**Distance from Worcester:** 90 minutes

**Distance from Providence:** 90 minutes

**Contact:** 508-996-0800

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**RAYNHAM**

**Courtyard by Marriott**

**Address:** 37 Paramount Dr.

**Shuttle:** Sedan up to five miles free. Vehicle is air-conditioned with operator-controlled door and windows. A walker or oxygen may be taken.

**Airport travel:** Yes, to any nearby airport

**Banquet room:** Holds up to 80 people (theater-style) on a first floor, or accessible to elevator

**Accessible bathrooms for conference/banquet:** 1

**Prepared to accommodate a service animal:** Yes

**Distance from Boston:** 60 minutes

**Distance from Worcester:** 45 minutes

**Distance from Providence:** 30 minutes

**Contact:** Front desk at 508-822-8383

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**SOMERSET**

**Quality Inn**

**Address:** 1879 Wilbur Ave.
Shuttle: No
Banquet room: Holds up to 50 people but is not accessible
Accessible bathrooms for conference/banquet: 0
Prepared to accommodate a service animal: Yes
Distance from Boston: 90 minutes
Distance from Worcester: 45 minutes
Distance from Providence: 30 minutes
Contact: Manager at 508-678-4545

TAUNTON

Holiday Inn of Taunton
Address: 700 Myles Standish Blvd.
Shuttle: No
Banquet room: Holds up to 200 people on a first floor, or accessible to elevator
Accessible bathrooms for conference/banquet: 2
Prepared to accommodate a service animal: Yes
Distance from Boston: 60 minutes
Distance from Worcester: 60 minutes
Distance from Providence: 30 minutes
Contact: Manager at 508-823-0430

WESTPORT

Hampton Inn
Address: 53 Old Bedford Rd.
Shuttle: No
Banquet room: Holds up to 25 people on a first floor, or accessible with elevator
Accessible bathrooms for conference/banquet: 1
Prepared to accommodate a service animal: Yes
Distance from Boston: 60 minutes
Distance from Worcester: 45 minutes
Distance from Providence: 30 minutes
Contact: Kathy Charbonneau at 508-675-8500
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—Donna Kulpa